

Camptra Cloud Wiki

Reimagine User Adoption

CAMPTRA CLOUD WIKI

OVERVIEW

Oracle Cloud is an industry leading, feature packed enterprise software with a quick implementation cycle. However, user training and adoption is usually put on the back burner during the implementation. This lack of training may lead to limited interest and reduced user adoption of the new software. Without proper training, employees will continue to struggle navigating in the application and tend to rely on their HR contacts for support. This increased work-load on HR resources reduces their productivity and increases frustration with the live system. Both Help Desk and emails increase- HR is answering the same questions over and over again to help their employees.

INSIDE THIS ISSUE

PG. 2

What is the Camptra Cloud Wiki?

PG. 3

How can the Camptra Cloud Wiki assist my employees?

PG. 4-5

Sneak Peek

PG. 6

Contacts, Demos, and Next Steps

WHAT IS THE SOLUTION?

Camptra Cloud Wiki - Camptra offers a game-changing solution to substantially increase user readiness and cloud adoption. It contains step by step help tools complimented by 100's of short and highly informative videos that will immediately help users with the Oracle HCM Cloud to make their experience easy. Our training and content developer experts will create custom content to meet your organization's needs.

WHAT IS THE CAMPTRA CLOUD WIKI?

LET US INTRODUCE OUR DIGITAL ADOPTION SOLUTION

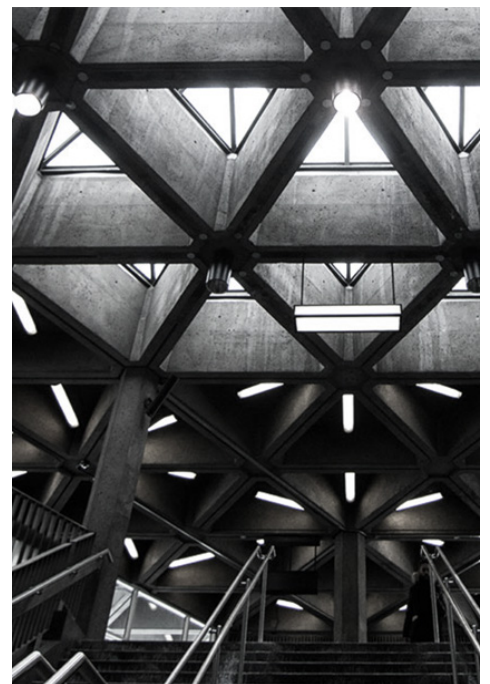
The Camptra Cloud Wiki contains hundreds of common transaction flows and videos designed to assist users with transactions in the Oracle Cloud application. A flow is designed to walk the user through the transaction while they are logged in. The flow will move through the process when the user is ready to move to the next step. Through the assistance of the Camptra Cloud Wiki, users can complete key tasks within the application with ease. They will feel confident knowing they have easy guidance built into the Oracle HCM Cloud application and the support they need every step of the way. By having the support where and when they need it this will help build confidence and interest in the new system. The result is a positive experience and an increase in user adoption.



KEY FEATURES

CONTENTS

- Employee Onboarding tasks
- Self Help Search
- Smart Tips
- Beacons
- Customized Embedded Videos
- A customized Open Enrollment Experience
- Automatic Translations
- WorkFlows
- Flow Automation
- Task list and Customized Pop-ups



HOW WE CAN HELP

EXPERT ASSISTANCE

- 400+ short, instructional videos across HCM, ERP, and EPM modules
- 100+ end-user process flows embedded within Oracle Cloud
- Integration with SharePoint Knowledgebase
- Developed by corporate trainers and content developers
- Role-based content
- Multi-language content support (French, Spanish, English+)
- 100+ useful help tips throughout the application
- Engaging onboarding experience

Pre-built instructional videos with a target of 550 by the end of 2021

400+

ADEQUATE

90% of information transmitted to the brain is visual; the user will process information 60,000X faster to their brain versus reading text using the Camptra Cloud Wiki's informative videos

60,000X Faster

EFFICIENT

**HOW
WE CAN HELP**
EXPERT ASSISTANCE



- Within the application and within each process
- Guided navigation assists the user within the application
- Videos explain the transaction and the critical choices with the page

UPDATED



Camptra Cloud Wiki ensures content is always updated with release upgrades, the user always has the latest version from Oracle.

Step-by-step navigation

Click on 'Personal Details'

ESS Demographic Info Update (Marital Status, Gender etc.) (Step 4 of 7)

Patrick Jones

Personal Details

Details about yourself, such as name, date of birth, marital status, and national identifier.

Document Records

Manage your document re associated attachments, su and marriage certificates, i recognition.

Custom help throughout the application

There's nothing here so far.

Tips for entering US address
If you have moved to a different city, state or county enter the zipcode first

Click on 'Submit'

ESS Update Address (Step 6 of 6)

Delete Submit Cancel

Address Line 3

Live help widget

Camptra Cloud Wiki

Enter your search criteria here

COMP - Administration

ESS - Employee Self Service

HR - Employee Management

HR - Workforce Structure Management

MSS - Manager Self Service

Client Groups Benefits Administration

APPS

My Team

Embedded Video

Enter the information and Click Submit.

Camptra Cloud Wiki

Update Address using Employee Self Service

2:43

**For address change, enter the zipcode first and use the assisted search functionality.

Next

ESS Update Address (Step 5 of 6)

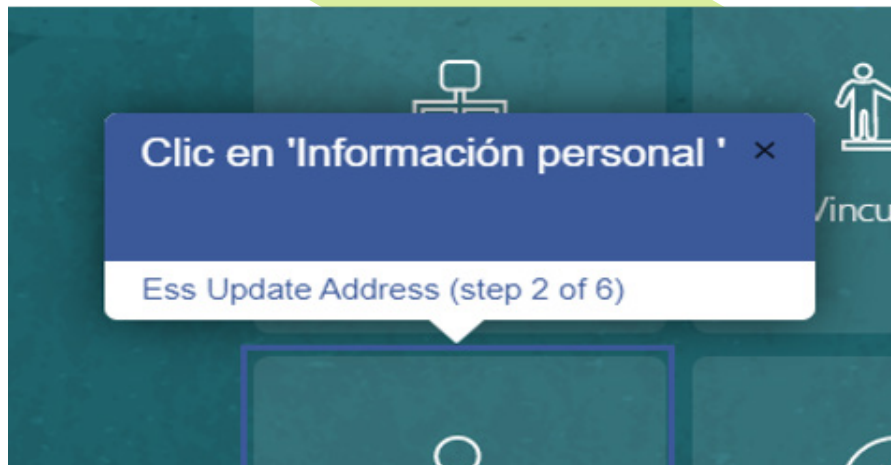
Delete Submit Cancel

Address Line 3

*ZIP Code

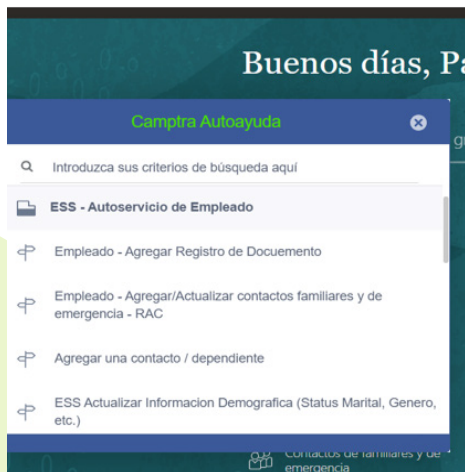
92832

Navigations in employee's preferred language



Automatic Translation

Embedded videos with closed-captions



SCHEDULE A LIVE DEMO TODAY

READY FOR A CHANGE?

Are you ready for your employees to feel confident, productive, and reduce email questions and support tickets to the HR and IT Team? Our affordable solution is for you and available in just two weeks or less. Contact us to enrich your Oracle Cloud experience. Camptra Cloud Wiki - A unique, effective, and game-changing solution for user readiness and cloud adoption. Contact us today for a live demo!



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